

Request to visitors

- If you are infected by the coronavirus or if you have not been for 14days after having close contact with a person who might have the virus, please refrain from entering the museum.
- If you have a fever above 37.5°C and /or symptoms of cold like coughing, sneezing, or feeling unwell, please refrain from entering the museum.
- If you have travelled to Japan within the last 14days from an immigration restricted area under Japan's Immigration Control Law, please refrain from entering the museum.
- Please fill in your contact information so that you may be contacted by a public institution in the event of an outbreak of novel coronavirus infections, as has been recommended by Osaka Prefecture. Please bring your own pen or pencil.
- Please make sure to wear facemasks regularly to prevent infection.
- Please line up and make some space to buy the tickets. Tickets are available to purchase on the website. Please consider buying tickets online to ease congestion at the ticket vending machine : ([Osaka Castle Museum website](#))
- There is a possibility that we might have to regulate or decline admission to ease congestion inside.
- There is a possibility that we might set limits to use the elevator.
- Please keep 1~2m apart from others, and please keep quiet inside the museum. We might ask you to move if crowded.
- We might ask you to leave if you have symptoms of cold like terrible coughing.
- Please wash your hands frequently. We provide hand soap and alcohol-based hand sanitizers in restroom on the 2nd floor.

If you do not cooperate with the above, we may refuse entry to the museum.

Precautionary Measure at the Museum

- Ventilation will be done more frequently and more thoroughly than usual.
- We provide alcohol-based hand sanitizer at the entrance and in the restroom on the 2nd floor.
- In consideration of the health of both customers and staff, our staff wear facemasks as a precautionary measure.
- Disinfectants are regularly used during cleaning, especially in locations frequented by large numbers of people.

Thank you for your understanding and cooperation.

Osaka Castle Museum